



how can straight lines look wonky?

consumer consultants from £20k, London

A straight line of enquiry often leads to a blind alley. Sometimes you have to stand back from a problem to see what's *really* going on.

That's what the consultants on our consumer helpline do every day. Between them, they answer over a million front-line enquiries a year – giving general advice and guidance on what to do if people have a problem with a financial product or service.

If you're good at seeing how straight and wonky lines work – someone who listens and handles difficult situations sensitively – we'd like to hear from you.



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